



Seth SoorajmullJalan Girls' College

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Analysis of Feedback from Students 2016-2021

This feedback comes from students from sessions 2017, 2018, 2019, 2020 and 2021. This means that the feedback comes from those students who have been part of both the offline regular classes and the online classes that began from 2020. They are from the Commerce and Arts background.

The students of the college are satisfied about the Teaching and Learning methods used by the faculty members of the College. More than 90 percent of the students believe that the entire syllabus is completed on time. 87% believe that the teachers are well prepared for the classes. The students get easy access to the teachers whenever they need any help, whether academic or non-academic. In case the students ask for an extra class, they can approach the teachers and arrange a class according to the routine.

The students are also happy with the office staff who are very friendly and helpful.

Student's access to the library has also become easier with time and new arrangements. Online materials are also now available for the students. However only 35% are happy with the internet facility available in the library. They want an improvement in that sphere. Canteen facilities are present for the students in the college. Students also want better food at more reasonable rates in the college canteen. However due to the pandemic the canteen had to remain closed.

58% of the students believe that the classrooms are easily accessible by the differently able people. However, some infrastructural changes are what the students have suggested for in the feedback forms. There is also a demand for a free platform where the grievances of the students can be registered with the college authorities so that their problems can be resolved at the earliest.

ANALYSIS OF FEEDBACK FORMS FROM THE ALUMNI

2016-2021

The feedback forms from the Alumni clearly reflect their love for the institution. It is clear from their responses that they were satisfied with the academic environment in their college and very happy with their faculty members. Many of them are into academics, pursuing higher studies. Some of them have even qualified the National Eligibility Test (NET) and the State Eligibility Test (SET). Many of the alumni are into their own business ventures while there is a group which is into the service sector.

Around 74% of the Alumni believe that the Teaching Learning process in SSJGC is very good. Only 39 percent of the Alumni commented that the library facilities in the college were good during their time. 47 percent of the Ex-students mention that the office facility is good. 25 percent believe that the canteen of the college is very good. There is a small percentage who have marked the canteen arrangements to be poor. Only 28 percent have marked the washrooms to be very good, implying that there is a lot of scope for improvement. 13 percent believe that the common room needs more improvement and has marked it poor.

The guidance received from the Counselling Cell has been very well appreciated by the alumni and 43 percent have marked it very good. Around 77 percent of the alumni would like to refer the name of this college to others, mainly because of the very cooperative faculty. The fact that most of the students have learnt a lot from the college is reflected in their contact with the teachers even after having passed out of it. 81 percent of them are in touch with the teachers. 84 percent would like to join the Alumni Association.

There are a number of suggestions given by a few ex-students.

1. Most of the ex-students have given suggestion regarding improving the library facilities.
2. The student organization should have a student President instead of a Professor.
3. Need for a Confidence-Building, Interactive English Class for free for those students who shy away because of their deficiency in the language.
4. Some extra-curricular activities apart from those that are already there should be introduced (like Art, Music group, Elocution etc)

ANALYSIS OF FEEDBACK FROM THE PROFESSORS

The feedback received from the faculty members of Seth Soorajmull Jalan Girls College show that the professors are quite satisfied with the work environment in the college. They have a very cordial relation with the Teacher-in-Charge Madam. The non-teaching staff of the college are also very supportive and they help the professors whenever needed.

Chandana Dutta

Teacher-in-Charge
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